**Customer Supplied Parts Policy**

**Installation of consumer supplied parts is not offered at our shop**

The installation of consumer supplied parts is not offered by YOUR SHOP NAME. The installation of consumer supplied parts presents issues with liability, insurance and warranty coverage.

**Liability**

Regardless of the origin of the parts, the professional technician that installs the part is held liable for the fit and fitness of said part. With customer supplied parts, the repair shop is not able to accurately determine in whether the part is of a type that will work with the automobile. Due to numerous variations in the manufacturing techniques and places of origin, an original equipment manufacturer (OEM) quality part (or better) is required to be installed as a replacement. This is our policy.

**Insurance**

Due to the litigious nature of property defect law, insurance companies may desire to raise interest rates and premiums in an attempt to recoup the cost of insuring the business practices of automotive repair shops that provide the service of installing parts of unknown or dubious origin. New aftermarket parts with a clear chain of custody are easier to identify in the event of inquiry.

**Warranty**

As a business, the automotive repair shop is required to honor the standard warranty that is offered to all, regardless of the origin of the part. Without a manufacturer warranty to cover the fitness of the part being installed, the shop would be forced to cover all losses out of pocket regardless of the nature of the defect.